



One-Day Workshop Enhance the EQ of your Managers

People Management requires maturity and professionalism. Another way of putting it - it requires emotional intelligence or EQ.

In most organizations, we have one or two people who are natural mentors and who seem to manage people better than others. It is those who never seem to lose their cool, who manage people with wisdom and maturity and infinite patience.

Employees naturally gravitate to those people but in truth, these sorts of managers are few and far between. For the rest, managing by fear, bullying and harassing and heavy-handed management seems to be the norm. This type of management increases the stress levels in an organization significantly and decreases productivity.

It is possible to teach EQ. It starts with self-evaluation and introspection. Our module teaches managers more about themselves and how they can improve their reaction to and management of, the people in their team.

III Module One:

III Management of Self

III Introduction to the concept of Emotional Intelligence

- Self-evaluation survey
- Identifying key issues in managing people
- How do managers like to be thought of
- Analysing ideal relationships with colleagues, staff and authority figures

III Module Two:

Management of Others

- Building trust with your employees
- Autocratic and democratic management
- Managing relationships and moods
- Understanding Power

III Who Should Attend

Any MD's, Financial Directors and Managers, HR personnel and line managers who manage staff. These modules are not only for HR personnel.

III Outcomes

- Modules that are custom-built for your environment
- Knowing how to positively manage performance or people and increase your EQ
- Use trust building and power-sharing in your management of people